



Chapter Officer's Tool Box

Do you know where to go?

Member Services: memberservices@ipssa.com, 888-360-9505 x 1: membership applications, transfers, cancellations, change of address or contact information, auto-pay sign up or one-time payments, chapter rosters and chapter officer updates

Accounting: accounting@ipssa.com, 888-360-9505 x 1 : invoicing members, process payments, processes (financial) tax data

IPSSA General/Chapter Needs: info@ipssa.com, 888-360-9505 x 2: trade show material requests, table top material requests, codes for water chemistry test, water safety materials, education fund, sick route coverage cards, IPSSA merchandise & book order fulfillment, social media posts.

Hub/Arrow Insurance: (800) 833-3433, www.arrowinsurance.com anything insurance related including: Proof of Insurance, coverage questions, claims.

Insurance Billing questions: insurance@crampercpa.com , 844-574-1134

IPSSAN: editor@ipssa.com , IPSSAN Content submission, Chapter information listings/meeting location, Advertising

Educating your Chapter:

We know summertime is extra busy for IPSSA members! Don't forget to educate your chapter members on the importance of staying safe in the sun and heat!

Wear Sunscreen and Hats

Drink Lots of Water

Know the signs of Heat Exhaustion and Heatstroke.



IPSSA Website Redesign

Its soooo smooth! Much of what you need can be found online at www.ipssa.com. It's now mobile friendly; you can access your member portal from your cell phone. You can also order Chapter Only merchandise from the web-store with your member discount applied!

Have you ZOOMed?

Meeting up and social interaction is good for us! In times where we are advised not to meet, your chapter can still ZOOM. We have many chapters who have embraced the idea of ZOOM and still meet virtually. You can even join ZOOM on a cellphone! Zoom is also free to use.

Questions about how zoom handles security/privacy? Here is a great article, a 90 day report focusing on ZOOM during Covid-19:

<https://blog.zoom.us/ceo-report-90-days-done-whats-next-for-zoom/>

Have your Chapter members logged into the new Member Portal?

Yes , IPSSA Inc. has been busy working hard to improve the Member Experience. Your new and improved membership portal allows you to update your information and manage your membership. One of the most important features is the FIND A POOL PROFESSIONAL search tool. If we don't have your ZIP you won't come up in a search! Also, you now have the ability to upload your company logo to your directory listing.