

IPSSA Claims

Report From 1/1/22 through 1/9/24

ReportedDate	ClosedDate	Description
11/20/2023		Life CLaim - DOD: 10/31/2023
11/13/2023		Life Claim DOD: 10/3/2023
11/9/2023		Insured used chlorine shock due to lack of chlorine and it stained the pebble tech. Michael has tried numerous other remedies. Estimated cost \$2000
10/26/2023		Life Claim DOD: 9/23/2023
10/2/2023		Life claim - DOD: 9/6/23
9/29/2023		Claimant called and said the chemicals were not kept balanced and the heater needs to be replaced. Age of heater: 3 months old.
9/5/2023		Claiman alleges injury occurred in pool at Village Walk Condominiums
8/10/2023		Insured turned on water valve to residence to fill pool and forgot to turn it off causing water damage to home.
7/13/2023		TV backed into parked occupied OV - Driver: John Lakatos - Direct Report
7/5/2023	12/5/2023	Copper pipe sprung a leak because the alkalinity was too high and damaged heat exchanger. Heater is 2-3 years old.
6/21/2023		Insured received job from contractor. Contractor gave insured the wrong property address. Insured arrived at the wrong address and was given access by the property manager. Insured then performed a leak test and replaced the skimmer. Member has been sued for trespass. Customer also states that pool is now leaking.
6/11/2023		Direct Report - Life claim for Joseph Gwin DOD unknown
6/2/2023	10/10/2023	Homeowner states heater stopped working because water chemistry levels were improperly kept. Heater is 4 years old.
6/1/2023	9/21/2023	OI put granular shock in the vinyl liner pool and stained pool. Vinyl liner is 2 weeks old. Estimated damage is \$4300.
5/16/2023		Claimant states that our insured ripped vinyl liner – Homeowner has already replaced liner. Estimated cost is \$3480
4/10/2023	1/5/2024	Air release valve was left open and water sprayed into the house for 2 days. Walls/ carpet damaged.
4/6/2023	1/5/2024	OI backwashed filter and water backed up into house
3/16/2023	1/5/2024	DIRECT REPORT: Insd drained pool; pool popped
2/9/2023	11/9/2023	Our insured overfilled pool. Pool owner wants reimbursement for excess water bill
2/6/2023	5/23/2023	Claimant states that our insured damaged pool automation equipment. Claimant has filed a complaint with the Contractors License Board for damages. Estimated damages \$2000.
1/30/2023	9/8/2023	Our insured drained pool to clean mud. The customer turned off the fill line and pool lifted.
1/27/2023		Life Claim - Direct Report
1/27/2023	10/19/2023	Improper maintenance resulted in damage to solar heating system
1/26/2023		Claimant states that he received a skin infection in a pool maintained by our insured. LOR Attached
1/11/2023	2/2/2023	Life Claim - Irvin - Paid and closed on 2/2/23
1/10/2023	2/16/2023	Pool cover ripped after valve was not adjusted correctly.
1/6/2023		Life Claim DOD: 11/25/22
12/2/2022		Life Claim - Larry Rice Not reported
11/17/2022		Life Claim
11/17/2022	4/24/2023	Our insured was cleaning filter grids with acid solution. The solution ran into drain and over a wall, damaging the stucco finish.
10/28/2022		Life Claim
10/26/2022		A&H - James Garcia
10/21/2022	12/5/2022	Life Claim -
10/17/2022		Guest slipped while entering spa and states that spa steps were slippery. Insured service spa 7 days per week. Hotel denied the claimant's claim and referred the matter to our insured.

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10/10/2022		Life Claim DOD: 7/10/22
10/6/2022	6/27/2023	Turned on the wrong valve and added water to the homeowner's koi pond, resulting in the death of the fish.
9/30/2022	12/29/2022	Insured incorrectly ran a pump, draining pool water and damaging the pool cover.
9/14/2022		Life Claim - DOD 9/14/22
9/9/2022		Life Insurance Claim DOD: 4/4/22
9/8/2022	1/17/2023	Insured suffered water damage from an adjacent unit that had a fire.
8/31/2022	9/8/2022	Our insured lost their computers, chemicals due to a fire in one of the adjacent units in their building. They suffered water damage.
8/30/2022	11/11/2022	Insured left the water running. Homeowner wants reimbursement for water bill.
8/30/2022	3/27/2023	Insured installed new timer and it failed and caused the water to keep running.
8/17/2022	1/6/2023	Life Claim DOB: 12/6/63
8/10/2022	12/15/2022	Employee added chemical to pool, staining vinyl liner.
8/8/2022		Life Claim DOD: April 2022
6/24/2022		Life Claim - DOD 6/24/22
5/18/2022	6/8/2022	Business income loss in connection with two homes destroyed in Coastal Fire, Laguna Hills, CA.
5/16/2022	2/3/2023	OI went to close the automatic pool cover and it went off track and ripped. Pool cover is appx. 6 weeks old.
4/27/2022	7/5/2022	Customer states that poor water chemistry resulted in damage to \$900 salt cell.
4/18/2022	5/31/2022	Insured installed a new Pentair Variable energy speed pump on 12-22-2021. Fire occurred on 3-16-2022. Homeowners say fire was caused by the new pump.
3/15/2022	5/16/2022	Customer says pool heater is damaged and leaking due to poor water maintenance. \$1500 estimate. Insured has no chemical records.
3/9/2022		LIFE CLAIM
2/23/2022	4/20/2022	ERROR: DELETE

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2/23/2022	2/23/2022	ERROR: DELETE
2/2/2022		A&H - Left Distal Bicep Tendon tear