



WHAT'S IN THIS MONTH'S ISSUE

- Treasury Management Training
- Legal Risks Training
- Where to go for resources
- Important Reminder - 2022 Q1 Chapter Tax Data is due by April 30.

CHAPTER LEADERSHIP - RESOURCES TO HELP YOU LEAD MORE EFFICIENTLY

Last week IPSSA Held a Chapter Treasury Management Training: A high-level overview of the Chapter Treasurer duties. If you were not able to attend, we recorded the webinar for your learning and review.

Topics Covered: Duties, opening a checking account for your chapter, fraud prevention, financial data, quarterly reports, chapter shares and IPSSA National billing and payment procedures. This was followed by a Q&A session. If you'd like to review this training you can find it uploaded in the Member Portal under the Resources / Chapter Officer Tools / Chapter Officer Training Videos. <https://www.ipssa.com/chapter-officer-training-videos.html> If you need help logging into your Member Portal contact Member Services for a password reset: memberservices@ipssa.com

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Resources

Pay Your Bills
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Chapter Roster Report

Referral Report (YTD)
Media Update
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UPCOMING WEBINAR TRAINING ON 5/12 - LEGAL RISKS IN THE POOL SERVICE BUSINESS - HOSTED BY RAY AROUESTY OF HUB/ARROW

Have questions about the legal risks in the pool service business? Your questions, and more, will be answered by Ray Arouesty, Sr Vice President of HUB International/Arrow Insurance. Ray has been IPSSA's endorsed insurance provider since IPSSA was formed in 1988. He has handled more than 3000 swimming pool-related claims and is an expert in the liability exposures most common in the pool industry.

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Ray will be presenting a webinar on May 12th in which he will discuss some of the most common claims filed against pool techs and the best ways to avoid legal trouble. Ray was licensed to practice law in 1990, and he was a licensed pool repair contractor for ten years. He has lectured at trade shows across the United States, as well as hundreds of IPSSA chapters. His knowledge of pools and the law will make this a great event that you should not miss. Register in advance - spots are limited.

You are invited to a Zoom meeting.

When: May 12, 2022 05:00 PM Pacific Time (US and Canada)

Register in advance for this meeting:

<https://us02web.zoom.us/meeting/register/tZUpdumsrzguEtaFtsCowpckGAbY9qcoNHwd>

OTHER RESOURCES YOU MIGHT NEED

- **Water Chemistry Books, Chapter Officer Polos, etc.** - Log into the Member Portal and click the shopping cart in the upper right corner. This will take you to the IPSSA Web Store and load your Member Pricing.
- **Water Chemistry Certification** - You can see on your chapter roster who is and needs to be certified. Remember all new members must provide certification within one year of joining IPSSA. Guidelines on alternate certification can be found here: [Water Chemistry - Independent Pool and Spa Service Association \(ipssa.com\)](https://www.ipssa.com)
- **Having a Membership Table Top or Water Safety Event?** Please email info@ipssa.com for supplies - submit this request at least two weeks before your event

Important Contacts for IPSSA National

Portal Access, New Member Processing, Membership and Billing Questions, Officer Changes:

memberservices@ipssa.com

IPSSAN and Website changes for your Chapter?

editor@ipssa.com

Chapter Supplies (water chemistry exam, table-top giveaways, water safety, events/social media:

info@ipssa.com