

IPSSA Claims

Report From 1/1/21 through 1/27/23

ReportedDate	ClosedDate	Description
1/26/2023		Claimant states that he received a skin infection in a pool maintained by our insured. LOR Attached
1/11/2023		Life Claim
1/10/2023		Pool cover ripped after valve was not adjusted correctly.
1/6/2023		Life Claim DOD: 11/25/22
12/2/2022		Life Claim -
11/17/2022		Life Claim
11/17/2022		Our insured was cleaning filter grids with acid solution. The solution ran into drain and over a wall, damaging the stucco finish.
10/28/2022		Life Claim
10/26/2022		A&H
10/21/2022	12/5/2022	Life Claim -
10/17/2022		Guest slipped while entering spa and states that spa steps were slippery. Insured service spa 7 days per week. Hotel denied the claimant's claim and referred the matter to our insured.
10/10/2022		Life Claim DOD: 7/10/22
10/6/2022		Turned on the wrong valve and added water to the homeowner's koi pond, resulting in the death of the fish.
9/30/2022		Insured incorrectly ran a pump, draining pool water and damaging the pool cover.
9/14/2022		Life Claim - DOD 9/14/22
9/9/2022		Life Insurance Claim DOD: 4/4/22
9/8/2022		Insured suffered water damage from an adjacent unit that had a fire.
8/31/2022	9/8/2022	Our insured lost their computers, chemicals due to a fire in one of the adjacent units in their building. They suffered water damage.
8/30/2022		Insured left the water running. Homeowner wants reimbursement for water bill.
8/30/2022		Insured installed new timer and it failed and caused the water to keep running.
8/29/2022		Damages to neighbor's property - subrogation letter from Chubb attached
8/17/2022	1/6/2023	Life Claim DOB: 12/6/63
8/10/2022	12/15/2022	Employee added chemical to pool, staining vinyl liner.
8/8/2022		Life Claim DOD: April 2022
6/24/2022		Life Claim - DOD 6/24/22
5/18/2022	6/8/2022	Business income loss in connection with two homes destroyed in Coastal Fire, Laguna Hills, CA.
5/16/2022		OI went to close the automatic pool cover and it went off track and ripped. Pool cover is approx. 6 weeks old.
4/27/2022	7/5/2022	Customer states that poor water chemistry resulted in damage to \$900 salt cell.
4/27/2022	6/8/2022	Swimmers claim of chemical burns in jacuzzi
4/18/2022	5/31/2022	Insured installed a new Pentair Variable energy speed pump on 12-22-2021. Fire occurred on 3-16-2022. Homeowners say fire was caused by the new pump.
4/13/2022		Pool has a white stain on pebble surface consistent with damage from liquid pool acid. Eric Stanton received expert opinion from Ken Westfall, technical expert from National Plasterers Council. Eric Stanton also discussed claim with my expert, Jeff Schulte.
4/7/2022	1/10/2023	Notice of potential subrogation claim. Note: The insured stated that an employee involved. Effective dates of employee membership: 6/1/18 - 11/1/21.
3/15/2022	5/16/2022	See attached active member letter, EOI and letter from AIG's attorney. Customer says pool heater is damaged and leaking due to poor water maintenance. \$1500 estimate. Insured has no chemical records.
3/9/2022		LIFE CLAIM
3/8/2022	5/16/2022	Homeowner: alleges water pipe was not secured when the heater was installed. Flooding occurred in the equipment area and pump is now not working. (DUPLICATE CLAIM)
3/7/2022	3/8/2022	Homeowner alleges water pipe was not secured when the heater was installed. Flooding occurred in the equipment area and pump is now not working.
2/16/2022		Life claim DOD: 6/21/21
2/16/2022	6/27/2022	Customer Morgan Paulos says plaster marks on 3 yr old plaster are the result of poor water maintenance. See photos, report and member letter.
2/15/2022	3/7/2022	Death Claim
2/2/2022		A&H - Left Distal Bicep Tendon tear
1/28/2022		A&H - Tyler Scott - dropped pool heater on leg
1/10/2022		A&H - Bruce Barrios
1/10/2022	10/5/2022	The chemical spilled onto a 5 x 5 ft area of concrete discoloring the surface. Customer : Laura Fernandez 1321 Myra Ct, Chula Vista CA 91911 619-840-4360

Report From 1/1/21 through 1/27/23		
ReportedDate	ClosedDate	Description
		Insured overfilled pool causing erosion damage to hillside. Cost to repair \$1200.
7/20/2021	12/21/2021	1-6608
7/20/2021	11/8/2021	Claimant states insured dropped a one gallon bottle of pool acid on driveway. Approximate cost to paint driveway is \$4,000
7/9/2021	7/20/2021	Not a member in good standing - Wayne Clement's life insurance DOD:4/6/20
4/30/2021	2/17/2022	Claimant states that insured left the water on for 24 hours and flooded garage and yard
4/28/2021	8/12/2021	Employee Dallas Hessley added Natural Chemistry's Stain Free. Customer says pool plaster is now stained. (Lin reported via email)
4/15/2021	9/17/2021	Insured overfilled pool resulting in water entering room of customer's house.
3/22/2021	5/25/2021	Insured drain pool. Customer says pool lifted from ground
		Claimant states - Employee left hose running on Indoor spa. Water damage to interior of house.
3/18/2021	9/7/2022	See attached membership confirmation letter.
2/9/2021		Heater and heat pump and plaster possible damage
2/5/2021		Customer slipped on wet floor paint
1/27/2021		OI made hole with brush on liner. Liner needs replacing

Report From 1/1/21 through 1/27/23		
ReportedDate	ClosedDate	Description
		Customer: Michael Fazio - pool cover ripped 734 No Kilkea Dr Los Angeles, CA 90046 (310)270-3785
1/4/2022	5/23/2022	Est. for new cover: \$3670.43 plus \$250 to install temporary patch.
12/30/2021		Nick Sanchez - Life Claim
12/21/2021		A&H - Daville Rodriguez. - fell off back of work truck fracturing right wrist, ribs, and puncturing a lung
11/16/2021	2/17/2022	Our insured did an acid wash. The pool equipment turned on while pool was empty damaging equipment. Pool pebble surface is also stained around the main drain. Estimate received at \$33,279.00 for a complete pool remodel, including areas that were not damaged by the acid wash procedure.
11/1/2021	12/17/2021	THEFT - Unknown suspects stole mounted tool boxes from five work trucks.
9/28/2021	12/17/2021	Insured Juan Carlos Villarreal cut arm/wrist. See attached incident report.
9/22/2021	9/23/2021	Insured cut arm/wrist on jobsite
9/21/2021		Bob Davis - Life Claim
9/10/2021	2/9/2022	Claimant: Gary Ward - Insured added bromide, chlorine, and silver to eradicate algae from pool. Plaster is now stained and rough with scale. Claimant: Gary Ward 10219 Valley Springs Lane Toluca Lake CA 91602 818-512-3444
9/9/2021	5/25/2022	Claimant states- Our insured overfilled swimming pool. A nearby tree limb broke off and fell on a patio cover. Claimant says pool water damaged 40 yr old tree causing limb to break. Our insured contacted an arborist that disputes claimant's conclusion.
8/27/2021		Ray Hatch - Life Claim \$20k 74 yrs old
8/13/2021	9/21/2021	A/C unit was damaged - reported to member others construction policy
8/5/2021	12/14/2021	Insured thinks that he caused pipes to burst when he mixed dry chemicals together.
7/29/2021		Bradley Griffith - Life Claim
7/20/2021		Life Claim
7/20/2021		Gary Lee Barron - Life Claim
7/20/2021		John Leonardo Martin - life ins claim